



### **Contact Information**

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**SUPERIOR** 

**QUALITY SERVICES** 

www.tridentlaundry.com

## LAUNDRY

Free pick-up and delivery as per agreed schedule. Laundry processed within 24 hours. Services can be provided on shorter notice when required. No extra charges for processing laundry on week-ends and public holidays. All work done on our premises. Quality hangers, covers and wrappings are provided. Extended linen life due to the professional and good quality chemicals used in our laundering process. Excellent quality control and customer care. Separate vehicles are used for the pick-up and delivery of soiled and cleaned linen respectively.



## RELIABLE SERVICE

**Quality Assurance** 

At Trident Laundry our quality assurance is simple. No textile will be delivered by Trident Laundry that does not meet our mutuality-agreed-to-standards

Customer Care

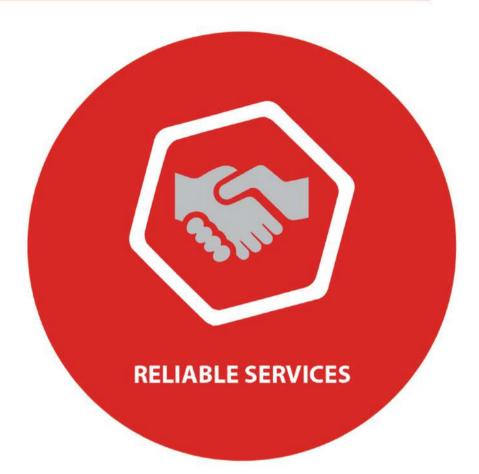
We have exceptional customer service skills, customer care plans and proven consistent attitude towards customer focus; including responsiveness and problem resolving through a 24/7 help line.

Environmental Stewardship and Recycling

Our soiled linen sorting staff recovers a substantial amount of refuse and recyclables daily. Items of value are returned to the source; while items such as disposable plastics are recycled.

Redundant Steam and Air

Trident Laundry operates with 200% capacity steam boilers and air compressor systems. We have two boilers for emergency purposes. We alternate operation of this equipment so that one system is always offline and ready for backup use.



## PROFESSIONAL EXPERIENCE

By employing skilled personnel, we provide an unrivalled level of performance and service.

With our well trained and disciplined staff and our dedicated commitment of prompt and efficient service, we are confident to cope with all types and sizes of laundry and dry-cleaning requirements.





# **EQUIPMENT**

The Laundry is equipped with some of the latest laundry equipments and technologies available in the market.

The Laundry is capable of processing up to 8 tons of linen per day. The equipments and accessories of the Laundry include:

Milnor and Seibt+Kapp
Washer extractors with microprocessor
Kannegiesser and American Dry Corporation Dryers
Lapauw flatwork ironer
Chicago folding machine
Union dry cleaning machines
Chissell form finishers
Forenta and Veit finishing equipments
Babcock and Prestige steam boilers





## **EFFICIENCY**

#### **Paint**

While it is tempting, from and economic standpoint, to automate our operation as fully as technology will provide, we know that to do so would significantly limit the ability to provide complete product inspection.

#### Technology

Trident Laundry continues to invest in the latest production technologies that enhance a safe work environment, improve productivity, and of course, do not compromise our high quality standards. Our plant is a blend of the latest in production technology and proven systems that provide quality on a consistent basis.

### **Delivery Vans**

With our Volkswagen, Toyota and Nissan delivery vans, we will be able to provide dependable service. To ensure complete reliability and safety, our delivery vans are professionally maintained by the authorized dealers.



## **ENVIRONMENT**

At Trident Laundry, we care about the clients we serve and the environment in which we all live. We continue to be responsible and sensitive to communities and environments in which we work. As we share the belief in environmental responsibility, all our cleaning processes meet or exceed environmental regulations.

Trident Laundry is specialized in providing laundry and dry-cleaning services with focus on the highest quality by maintaining the quality standards of the following:

Water Storage
Water treatment/softening
Disinfection of washers, extractors & dryers
Disinfection of hand-wash areas
Handling of contaminated laundry
Picking and storage of clean laundry





### **DETAIL OF SERVICES**

### **Sorting and Processing to Linen**

Our commitment to quality includes complete sorting and separation of all linen into their correct classifications prior to being washed. By properly separating textile classifications, specific formulations can be established for each specific textile type. By applying specific formulas (time, active agents, water levels and mechanical action) we can process your textiles in a manner that can enhance the longevity of your valued inventory. Standard precautions are applied by all employees regarding the handling of soiled linen.

### **Separate Batch Processing**

At Trident Laundry, each account is processed as separate batch. This allows our production plant to operate at peak efficiency while maintaining complete separation between accounts. Specialized Processing – Micro-fiber products etc.

Trident Laundry takes extra care when processing such critical and expensive items. As with all our formulas, they are designed specifically for the goods being processes. In addition to specific formulation, these items are processed as special production by a team specifically trained for these goods.

### **General Linen Finishing**

As washed linen emerges from the dryers, it is segregated as an account batch and staged for finishing. Washed linen are personally inspected, hand-packed and counted into the delivery cart.

#### Mops and Housekeeping Rags

Mops and rags are carefully processed according to classification and type. Micro-fiber mops are processed according to the manufacturer's specifications. These items are packed in bulk by classification for return delivery.



### **BENEFITS**

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